



Terms and Conditions

These Terms and Conditions govern the use of the services offered by Rasmia Designers ("Rasmia Designers") on the Rasmia Designers website (the "Website"). Please read these Terms and Conditions and the Privacy Policy (the "Privacy Policy") carefully before using Rasmia Designers' services or its website.

Your use of Rasmia Designers services or its website constitutes your acceptance of an agreement to all of the terms and conditions in these Terms and Conditions and the Privacy Policy, and your confirmation that you are either at least eighteen (18) years of age or under the supervision of a parent or legal guardian who is at least eighteen (18) years of age.

Use of Website

By using Rasmia Designers' website, you confirm that you are either at least 18 years of age or are using the website under the supervision of a parent or legal guardian who is at least eighteen (18) years of age.

We grant you a non-transferable and revocable license to use the website, under the Terms and Conditions described, for the purpose of shopping for items sold on the website. Any breach of these Terms and Conditions shall result in the immediate revocation of the license granted to use the website without notice to you.

Some services and features on the website may require registration or subscription. Should you choose to register or subscribe for such services or features, you agree to provide accurate and current information about yourself, and to promptly update such information if there are any changes.

User Submissions

The Rasmia Designers website may allow the submission of various kinds of communication in the form of comments, reviews, photographs, videos, comments and other communication by users of the website.

All such submissions will be considered non-confidential and will be available for Rasmia Designers to use as it deems fit in any medium and in any territory globally.



All users of the Rasmia Designers website hereby agree not to submit material that: (i) is copyrighted, subject to privacy or publicity rights or otherwise subject to third party proprietary rights unless you are the owner of such rights or have permission from the owner to submit the material; (ii) is unlawful, illegal, obscene, harassing, defamatory, libelous, treasonable, pornographic, hateful, racially, religiously or ethnically offensive or is otherwise inappropriate; (iii) could damage the reputation of Rasmia Designers or any third party; or (iv) impersonates another person. Rasmia Designers reserves the right to remove any submission at its discretion and not least if the submission breaches any of the above listed terms.

Rasmia Designers does not endorse submissions made on its website and Rasmia Designers disclaims any liability in connection with any submission. You accept that by accessing Rasmia Designers' website you may be exposed to submissions that may be offensive, inaccurate or distasteful, and you hereby waive any legal rights or claims you may have against Rasmia Designers in relation to this.

Website Content and Pricing

While care is taken to ensure the content published by Rasmia Designers on its website, including but not limited to product images, product names, product descriptions, product functionalities, product uses, product ingredients and prices, is accurate and complete, errors may occur and you hereby agree that Rasmia Designers will not be liable in any way for such content.

Though content may be the same, depending on item version (e.g. books), images on the site may differ slightly from actual item. In line with this, Rasmia Designers reserves the right to refuse or cancel any order if the order contains item(s) that are mispriced or contain incorrect, inaccurate or incomplete content.

Third Party Websites

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Territorial Use

Rasmia Designers offers no guarantee that items on the Rasmia Designers website are appropriate or available for use in locations outside Kenya. Accessing the Rasmia Designers website from territories where its contents are illegal or unlawful is prohibited and done at the user's risk. Ultimately,



the user is responsible for ensuring that accessing or using the Rasmia Designers website is done in accordance with applicable local laws.

Applicable Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of Kenya and any disputes will be decided by Kenyan courts.

Limitation of Liability

You agree that Rasmia Designers shall not be liable for any direct, indirect, incidental, special or consequential damages resulting from or in connection to use of Rasmia Designers' services or website. In no event shall Rasmia Designers' total liability to you exceed the amount paid by you to Rasmia Designers.

Indemnity

You hereby indemnify and hold harmless Rasmia Designers, its owners, licensees, affiliates, subsidiaries and their respective officers, directors, agents, and employees, against any losses, claims, actions, costs, damages, penalties, fines and expenses including reasonable attorneys' fees, made by any third party or penalty imposed due to or arising out of your breach of these Terms and Conditions, Privacy Policy and other Policies, or your violation of any law, rules or regulations or the rights of a third party.

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Termination

At Rasmia Designers' discretion and without prior notice to you, Rasmia Designers may suspend or terminate your access to the Rasmia Designers website.

Upon any termination of your access to the website, you shall immediately cease all access to and use of the Rasmia Designers website and we shall, in addition to any other legal or equitable remedies, immediately revoke all



password(s) and account identification issued to you and deny your access to and use of the website in whole or in part.

If you are dissatisfied with the website or with any terms, conditions, rules, policies, guidelines, or practices of Rasmia Designers in operating the website, your sole and exclusive remedy is to discontinue using the website.

Treatment of Our Employees

Rasmia Designers employees always strive to please customers and often go to extra lengths to ensure customers are fully satisfied with the service. We expect that our customers will accord the same courtesy and respect to all our employees they may engage with via email, over the phone or in person. Our employees mean a lot to us and without them, we will not be able to provide the level of service we offer our customers. So, while we will be patient with customers, we will not tolerate any written, verbal or physical abuse to our employees by anyone.

Any breach of this by a customer may result in our refusal to fulfill the customer's order. In such an instance, if the items in the customer's order have already been picked and paid for, we may decide not to deliver to the customer's location and instead require the customer to pick up the order at a location of our choosing. If, however, the items have not been purchased, we may process a refund after deducting relevant bank, transactional and operational charges and costs Rasmia Designers may have incurred. Rasmia Designers reserves the right to report any incidence of abuse to the appropriate law enforcement authorities.

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